

OPEN MEETING

REGULAR MEETING OF THE GOLDEN RAIN FOUNDATION SECURITY AND COMMUNITY ACCESS COMMITTEE

Thursday, June 28, 2018 – 1:30 p.m. Laguna Woods Village Community Center Board Room 24351 El Toro Road

<u>AGENDA</u>

1.	Call to Order	Annette Soule
2.	Acknowledgment of Media	Annette Soule
3.	Approval of the Agenda	Annette Soule
4.	Approval of Meeting Report	Annette Soule
5.	Chair's Remarks	Annette Soule
6.	Member Comments (Items Not on the Agenda)	Annette Soule

Reports:

7. Disaster Preparedness Task Force Report	Tim Moy
8. RV Update	Tim Moy
9. Noteworthy Incidents	Tim Moy
10. Security Statistics	Tim Moy

<u>Items for Discussion and Consideration:</u>

11. Gate Access Update	Tim Moy
12. Golf Cart Safety	Tim Moy
13. Crime Trends	Tim Mov

<u>Items for Future Agendas:</u>

None

Concluding Business:

- 14. Committee Member Comments
- 15. Date of Next Meeting August 27, 2018 at 1:30 p.m.
- 16. Adjournment

REPORT OF THE REGULAR MEETING OF THE GOLDEN RAIN FOUNDATION OF LAGUNA WOODS SECURITY AND COMMUNITY ACCESS COMMITTEE

The Regular Meeting of the Security and Community Access Committee was held on Thursday, April 26, 2018 at 1:30 p.m. 24351 El Toro Road, Laguna Woods, California.

MEMBERS PRESENT:

Annette Soule-Chair, Ray Gros, Jim Juhan, Don Tibbets,

Juanita Skillman, and Roy Bruninghaus

MEMBERS ABSENT:

John Frankel and Pat English

ADVISORS PRESENT:

Frank Tybor

ADVISORS ABSENT:

Larry Cunningham

OTHERS PRESENT:

Tom Sirkel, Diane Phelps, Richard Palmer, Joan Milliman,

Burt Moldow, and Dick Radar

STAFF PRESENT:

Tim Moy, Debbie Ballesteros, Siobhan Foster and Barbara

Bridges

CALL TO ORDER

Annette Soule, Chair, called the meeting to order at 1:33 p.m. and stated that it was a regular meeting held pursuant to notice duly given.

ACKNOWLEDGEMENT OF PRESS

The Media was not present.

APPROVAL OF AGENDA

Chair Soule made a motion to amend the agenda by adding "Real Estate Signage", "Disability Parking at Clubhouse Two", "dwellingLIVE Training" and "San Sebastian Gate Card Reader" under Items for Discussion and Consideration.

Director Skillman made a motion to approve the amended agenda. Director Gros seconded the motion.

By way of a unanimous vote the motion carried.

APPROVAL OF MEETING REPORT

By way of consensus, the Committee approved the February 22, 2018 meeting report as presented.

CHAIRMAN'S REMARKS

Chair Soule stated that she is appointing Frank Tybor as a new advisor to the Committee. She also mentioned that May will be a busy month in the village with the following events: on May 5, 2018, Clubhouse Five will be hosting the Kentucky Derby; Clubhouse Two will be hosting a Cinco de Mayo Party; on May 12, 2018, the Men's

Report of GRF Security and Community Access April 26, 2018 Page 2 of 5

Annual Golf Club Tournament will be taking place with tickets are still available. Chair Soule also reminded the Community the importance of securing personal property and to "Hide it, Lock it or Lose It".

MEMBER COMMENTS ON NON-AGENDA ITEMS

Mary Wall (239-D) commented on Compliance procedures and requested information on two complaints that she has filed. She understands confidentiality, but would get to get a status update.

Diane Phelps (5587-A) commented on the gate's guest lane and the RV lot. She asked if there can be an RV lot update every six months so residents would be aware of what improvements were taking place and how the increased fees were being used.

Chung-Li Ling (5225) wanted clarification on whether an elderly person who is alone in their manor should leave the door unlocked and also if there is an emergency, who should the resident call first, Security or 911.

RESPONSE TO MEMBER COMMENTS

Tim Moy, Chief of Security, responded to Ms. Wall and explained that due to resident confidentiality, the Compliance Division is limited as to what they can say, however, he will follow up on the matter.

Chief Moy clarified to Mr. Ling that the manor door should always be locked. An extra key could be filed with the Resident Services Department for used in case of an emergency. He also explained to call 911 in an emergency. The Security Dispatch Division monitors emergency calls. If it is not an emergency, they can call Security.

<u>REPORTS</u>

Disaster Preparedness Task Force Report

Chief Moy stated that the Disaster Preparedness Task Force (DPTF) met on April 24, 2018 for their monthly meeting. There was discussion to make a Good Neighbor Building Captain (GNBC) video to educate the Community on GNBC's role is and encourage others to volunteer.

Chief Moy informed the Committee that the Senior Summit was received very well. The theme was Disaster Preparedness. There were about 1,400 attendees. The presentations were outstanding; Donna Boston, the County Emergency Manager, did a great job. Chief Moy presented the Laguna Woods Village Emergency Operations Center. He explained that parking was a big issue this year. This is the 11th year the Community has been hosting the Summit and it has outgrown the location. In the future, the Senior Summit Committee should consider limiting the number of attendees and use the Laguna Woods buses to shuffle participants to and from other designated parking lots.

Chief Moy mentioned that in case of an emergency, the clubhouses would be converted to Care and Reception Centers where DPTF Clubhouse Coordinators will be located to

Report of GRF Security and Community Access April 26, 2018 Page 3 of 5

help Residents. He also explained that he will be walking through each facility with someone from the Maintenance Department, a Village Management Services Clubhouse Coordinator, as well as the DPTF Clubhouse Coordinator to see where all the shut off valves locations are for water and gas.

RV Update

Chief Moy stated that about this time last year, the waiting list for RV lots A and B were approximately 70 people. Currently, there are 40 openings. He looked at the citations and re-implemented the courtesy notice, which gives the resident time to correct the issue and if it is not corrected within the given time period, a citation is generated. Chief Moy has turned the responsibilities over to the Compliance Division and they have done a great job managing the RV lot.

Chief Moy informed the Committee that additional upgrades to Lot A include a new sink and toilet in the bathroom. Research is being done to install a solar light in Lot A as well. Additionally, Lot A will also be repayed in the near future.

The waiting list is now only two people and a new resident moving into the Village will have a space immediately.

Noteworthy Incidents

Chief Moy explained that even though thefts occur, the Community crime rate is low. He would like to commend Supervisor Danny Mayer and Supervisor John Frey for their work in taking a wanted subject into custody. Recently, the Security Department became aware of an individual who was to be released from jail and often stays in the Village with her mother. A "Be On The Lookout" bulletin was distributed to all of the Security Department Officers and patrol of the area was increased. Upon the release of the individual, petty thefts in the area increased. Officers also became aware that the individual had a felony warrant. Both Supervisor Mayer and Supervisor Frey proactively conducted checks of the manor until the individual was located and the Orange County Sheriff's Department (OCSD) was called in to arrest her.

Chief Moy explained that he meets monthly with OCSD and a representative with the City of Laguna Woods to talk about different issues that are impacting the Village. He wants to continue bringing in the OCSD for cases. It might seem that the number of crime has increased, but that is not the case. It is just now being reported to the OCSD.

Chief Moy also informed the Committee that a computer has been installed in a couple of vehicles as a pilot program and has been working well. All the information is available and will make it easier for the Security Patrol Officer to be more efficient with their job. In the near future, all the Security vehicles will have the computers installed.

Security Statistics

Chief Moy reported on the statistics for the Security Department that includes foot patrols, notice of violations, crimes, traffic collisions, RV lots, Social Services and the Compliance Department. Reports are attached to the official minutes of this meeting.

Report of GRF Security and Community Access April 26, 2018 Page 4 of 5

Chief Moy reported that the Boards have been vocal about contractors parking inside the cul-de-sacs and taking the parking designated for residents and their guests.

A couple of Security Patrol Officers have been designated to drive around in the morning and issue notice of violations to contractors who are not following the rules. Chief Moy explained that Security Department is not trying to make it difficult, but are enforcing the rules and regulations of the Community. In April, there were about 150 contractor violations. He also stated that commercial vehicles are another issue that is being looked into.

ITEMS FOR DISCUSSION AND CONSIDERATION

Golf Cart Policies and Procedures Update

Chief Moy updated the Committee on the Golf Cart Policies and Procedures. He stated that the procedure will help identify every golf cart in the Village. United Mutual will have a yellow colored decal and Third Mutual will have a green colored decal. The decals will help the Security Officers identify the golf carts authorized to use Mutual electricity.

Barbara Bridges, Resident Services Supervisor, informed the Committee that an informational flyer is in the process of being completed and a roll out should happen in the next couple of months.

The Committee commented and asked questions.

Non Return of ID Cards Penalty

Chief Moy presented the Non Return of ID Penalty staff report for consideration. The Committee commented and asked questions.

Director Bruninghaus made a motion to recommend to the GRF Board to rescind the motion of a Lessee Deposit Fee of \$125 per decal(s) and \$125 per ID card(s). The deposit will be refunded once the decal(s) and ID card(s) are returned. Director Skillman seconded the motion.

By unanimous vote, the motion passed.

Clubhouse/Gatehouse Generators Update

Chief Moy informed the Committee that the Maintenance Department has added a transfer switch which would allow a portable generator to be connected to the gatehouses.

Chief Moy also explained that another generator may be needed for the Community Center since the current one only covers certain sections of the building.

Real Estate Signage

Chair Soule stated that she recently went to a Laguna Woods Village Real Estate Roundtable on April 24, 2018 where some realtors complained that real estate signage rules were not being enforced. Chief Moy stated he would look into this.

Report of GRF Security and Community Access April 26, 2018 Page 5 of 5

Disability Parking at Clubhouse Two

Chair Soule commented on the low number of disability parking spaces available at the clubhouse. When there are events, they are taken right away. Chief Moy stated that he would talk to Bruce Hartley, General Services Director, about this issue and will follow up with Chair Soule.

San Sebastian Gate Card Reader

Chair Soule stated that the San Sebastian Gate Card Reader has been taken out of service. It was determined that it was not a IT issue but rather a mechanical issue. They are waiting for the parts that have been ordered to come in.

dwellingLIVE training

Chair Soule commented that more information about dwellingLIVE should be given out to the Community to encourage them to sign up and start using the application. She requested that an instructional video on the website and/or classes by the PC club.

ITEMS FOR FUTURE AGENDAS

None

CONCLUDING BUSINESS

Committee Member Comments

Director Gros stated that a new Veterans Affair Office is located off Santa Maria and Moulton Parkway where the Fresh & Easy store was previously.

Director Skillman commented on the low height of the walls surrounding the entrance of the Community. She wanted to know if there were other remedies that could be used, for example dense landscape in addition to the Sheppard's Crook. Member May Wall suggested Pyracantha plants would be a good deterrent.

DATE OF THE NEXT MEETING

The next meeting is scheduled for Thursday, June 28, 2018, at 1:30 p.m. in the Laguna Woods Village Community Center, Board Room.

ADJOURNMENT

There being no further business to come before the Committee, Chair Soule adjourned the meeting at 3:32 p.m.

Annette Soule, Chair

SECTOR ORIENTED SECURITY FOOT PATROLS 2016

						F00T	FOOT PATROLS	' A						;
	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	TOTAL	Monthly Avg
Fire Issues	15	2	71	8	2	1	2	-	7	12	2	1	127	10.6
Hazards	29	88	16	60	219	255	241	195	12	55	39	13	1252	104.3
Lights	128	129	96	9	9/	83	22	100	68	92	116	107	1141	95.1
Maintenance	54	4	3	4	18	17	31	27	19	10	16	9	209	17.4
Perm. Fence	8	2	2	39	6	14	2	3	4	12	4	2	115	9.6
Pests	0	0	28	197	0	0	1	3	2	1	1	0	233	19.4
Signs	က	2	4	0		4	2	2	2	0	1	4	27	2.3
Miscellaneous	13	16	0	0	32	33	29	44	28	33	42	31	301	25.1
TOTAL	280	249	223	358	329	407	388	375	163	215	221	167	3405	
						FOOT	PATROLS	N						
	Jan	Feb	March	April	May		July		Sept	Oct	Nov	Dec	TOTAL	Monthly Avg
Fire Issues	0	4	8	3	2	ဗ	2	7	7	2	2	9	52	4.3
Hazards	19	54	92	09	46	49	48	84	34	31	46	32	268	47.3
Lights	103	158	63	20	63	52	37	63	48	64	69	116	988	73.8
Maintenance	20	17	16	11	28	24	18	15	20	18	22	11	220	18.3
Perm. Fence	8	12	14	21	56	22	2	9	2	11	8	3	138	11.5
Pests	0	0	0	1	_	0	0	-	3	4	2	0	12	1.0
Signs	9	4	12	9	2	2	2	0	2	2	2	2	51	4.3
Miscellaneous	40	33	29	28	119	20	121	92	83	107	131	152	1048	87.3
TOTAL	196	282	237	210	290	202	239	172	199	239	288	322	2975	
						FOOT	PATROLS	S 2018						
	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	TOTAL	Monthly Avg
Fire Issues	2	2	9	14	0	0	0	0	0	0	0	0	24	4.8
Hazards	22	27	20	09	28	0	0	0	0	0	0	0	187	37.4
Lights	102	45	80	86	40	0	0	0	0	0	0	0	365	73.0
Maintenance	3	7	8	19	10	0	0	0	0	0	0	0	47	9.4
Perm. Fence	2	2	1	8	13	0	0	0	0	0	0	0	31	6.2
Pests	0	1	0	0	0	0	0	0	0	0	0	0	1	0.2
Signs	3	1	0	1	1	0	0	0	0	0	0	0	9	1.2
Miscellaneous	146	33	79	208	75	0	0	0	0	0	0	0	541	108.2
TOTAL	280	123	194	408	197	0	0	0	0	0	0	0	1202	
							LEGEND							
	Fire Issues		Clutter, fla	Clutter, flammable liquids, elec	uids, electric	trical wiring, etc	tc							
	Hazards		Raised an	Raised and cracked walkways,		ps and cur	os, any pote	ntial trippin	steps and curbs, any potential tripping hazards or safety hazards	r safety haza	ards			
gene age	Lights -		Non-functi	Non-functioning Laguna Wood		illage exteri	or lights an	d non-funct	s Village exterior lights and non-functioning Edison street lights	on street ligl	hts			
da I	Maintenance		Failing spi	Failing sprinkler systems, railin	ems, railings	, landscapii	.I) senes (I.	e.fallen brar	וches, etc.).	and other m	gs, landscaping issues (i.e.fallen branches, etc.) and other maintenance failures ومعالمة المتلامة	ailures		
Iten	Perimeter Fence Posts		All perime	All perimeter walls and associa	All perimeter walls and associated barbed wire failures Rodont and insert infectations	barbed wii	e railures							
	Signs		Traffic cia	d msect min		abor cione	dto lle bae	nelloggim ag	oone cione					
0			All areas not so			mber signs	and an our	number signs, and all other miscellaneous signs	eous signs					

All areas not specifically addressed in the above categories

Miscellaneous --

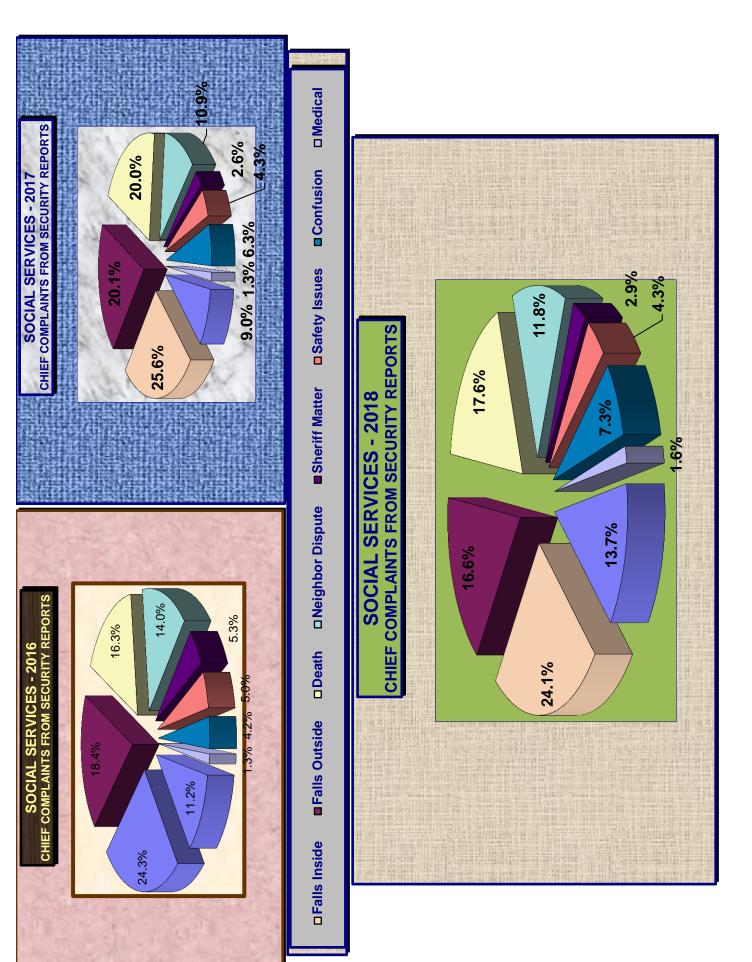
Social Services - YTD 2016/2017/2018 CHIEF COMPLAINTS ON SECURITY REPORTS

% of Total 9.9% 8.0% 7.4% 10.7% 9.7% 9.9% 6.2% 6.5% 5.8% TOTAL 146 154 109 109 128 146 91 96 96 98 88 **Non-Medical** Medical Confusion Safety Issues 10 23 Sheriff Matter 5 5 22 2016 Neighbor Dispute 33 37 11 16 31 Death Falls Outside 27 25 24 19 30 19 27 27 27 27 27 27 27 Falls Inside MONTH Feb.
March
April
May
June
July
Aug.
Sept.
Oct.
Nov.

	% of Total	7.3%	%9 ′6	9.1%	6.5%	8.6%	%9.6	8.7%	8.9%	%9'9	8.4%	7.1%	%6.9		·
	TOTAL	26	127	121	126	114	127	115	118	87	111	94	91	1328	
	Non-Medical	2	12	7	12	11	15	16	11	12	4	6	8	119	8.0%
	Medical	1	4	0	0	l l	7	2	4	1	0	0	0	17	1.3%
	Confusion	2	2	8	10	2	9	9	2	9	9	11	6	83	6.3%
	Sheriff Matter Safety Issues	10	9	5	2	5	3	5	5	2	8	3	3	22	4.3%
2011	Sheriff Matter	4	2	1	2	l l	6	2	8	1	2	3	2	35	2.6%
70	Neighbor Dispute	6	19	13	15	15	12	17	14	2	11	8	5	145	10.9%
	Death	22	23	29	20	27	29	15	22	17	16	25	20	265	20.0%
	Falls Outside	29	24	23	26	17	17	22	27	22	28	16	16	267	20.1%
	Falls Inside	15	30	35	39	30	32	30	30	19	36	19	25	340	25.6%
	MONTH	Jan.	Feb.	March	April	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.	Total	% of Total

	% of Total	19.2%	16.8%	21.2%	22.0%	20.8%	0.0%	%0 .0	0.0%	0.0%	0.0%	0.0%	0.0%		
	TOTAL	120	105	133	138	130	0	0	0	0	0	0	0	626	
	Non-Medical	14	8	17	29	18								86	13.7%
	Medical	1	2	5	2	0								10	1.6%
	ပိ	10	8	2	11	12								46	7.3%
	Sheriff Matter Safety Issues	5	9	6	4	3								27	4.3%
2018	Sheriff Matter	2	3	10	0	3								18	2.9%
20	Neighbor Dispute	13	7	14	24	16								74	11.8%
	Death	24	26	21	18	21								110	17.6%
	Falls Inside Falls Outside	19	21	28	19	17								104	16.6%
	Falls Inside	32	24	24	31	40								151	24.1%
	MONTH	Jan.	Feb.	March	April	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.	Total	% of Total

Agenda Item 10

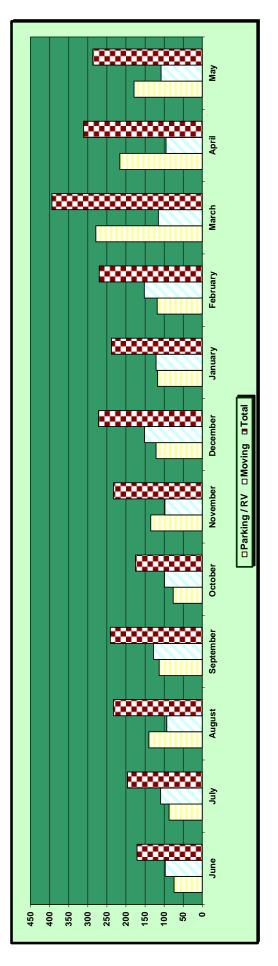


NOTICE OF VIOLATIONS MAY 2018

	Gat	Gates 1,2,3,4	3,4	Ő	Gates 5,6		Gate	Gates 7,8,9,10	,10	O	Gate 14		ອ	Gate 11			GRF		Ι.	TOTALS	
VIOLATIONS	YTD 2017	MAY	YТD 2018	YTD 2017	MAY	YTD 2018	YTD 2017	MAY	YTD 2018	YTD 2017	MAY	YTD 2018	YTD 2017	MAY	YTD 2018	YTD 2017	MAY	YTD 2018	YTD 2017	MAY	YTD 2018
601 SPEED +11-15	52	19	112	32	-	7	63	20	143	0	0	0	_	0	0	0	0	0	148	40	257
602 SPEED 16+	10	0	10	0	0	٥	15	9	42	0	0	0	0	0	0	0	0	0	25	9	52
610 STOP SIGN	38	12	61	25		47	50	36	134	-	7	2	0	0	0	0	0	0	114	26	247
660 UNLICENSED DRIV.	4	3	16	8	0	-	6	2	4	0	0	0	0	0	0	0	0	0	21	2	31
ALL OTHER MOVING*	0	7	2	В	0	-		0	-	0	0	0	0	0	0	0	0	0	4	-	4
700 NO PARKING	3	21	84	4		99	2	34	63	0	8	19	0	0	0	0	0	0	6	70	232
720 LIMITED PARKING	2	0		7	0	0	0	0	-	0	0	-	0	0	0	0	0	0	8	0	п
725 EXPIRED REG	92	28	125	58	23	70	51	7	61	16	0	1	-	0	1	2	0	0	204	52	268
727 NO DECAL/OPP	69	8	104	37	4	4	20	2	77	7	2	18	-	0	0	0	0	0	134	21	240
811 HANDICAPPED	7	7	3	10	0	7	13		7	0	0	0	0	0	0	_	0	2	35	2	6
ALL OTHER PARKING**	73	12	99	38	15	44	28	9	26	16	0	က	0	0	7	0	7	ю	155	34	143
RV VIOLATIONS***	-	0	0	63	0	13	0	0	-	0	0	0	0	0	0	8	0	0	72	0	41
TOTALS	339	105	584	279	22	287	252	113	565	40	7	22	3	0	2	11	~	2	924	287	1500

* All other moving violations include S-Codes: 600, 620, 630, 640, 650, 680, 690, 691 and 695 ** All other parking violations include S-Codes: 0010, 721, 722, 723, 724, 726, 730 and 800 *** Recreational Vehicle (RV) violations include S-Codes: 820, 830, 840, 850, 860 and 870

Agenda Item 10



June	July	August	September	October	November	December	January	February	March	April	May	Mth. Ave.
21	97	33	99	67	30	9	09	73	23	31	40	47.3
2	4	3	8	9	11	21			8	10	9	
99	48	53	46	33	20				48	46	2	49.9
9	8	•	9	12	9	8	4	8	9	8	2	
2	3	က	2	0	1	ļ	0	3	0	0	1	1.3
26	109	93	128	66	86	151	121	152	115	36	108	
2	1	9	2	2	1	3	3	2	29	87	0.2	
2	1	4	2	1	2	1	1	0	0	2		
14	32	69	09	28	34	9/	64	41	62	49		
19	20	18	15	13	11	6	14	49	105	51	21	28.8
3	3	2	8	2	2	1	3	-	-	2	2	
18	18	33	23	17	27		28		36		34	
16	6	8	9	10	58		4		8		0	
74	48	140	113	9/	135	121	117	118	279	216	179	137.9
171	196	233	241	175	233	272	238	270	394	311	287	252
iolation 601 601 601 610 610 610 610 610 610 610	June	June 21 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	June July Augus 2	June July August Septemb 21 46 33 8 9 1	June July August September Octobe 21 46 33 66 6	June July August September October November 2 4 3 6 49 49 49 49 49 40	June July August September October November December 21 46 33 66 49 30 40 41 4 4 2 4 <td>June July August September October November December January 2 46 33 66 49 30 65 6 7 7 7 7 7 7 7 6 7 6 7 7 7 7 7 7 7 7 7 7 7</td> <td>July August September October November December January February 2 46 33 6 49 53 6 42 60 6 48 53 46 33 50 56 42 6 48 53 46 33 50 56 42 6 48 53 46 33 50 56 42 6 8 1 6 12 6 8 4 6 9 10 93 128 90 91 11 0 4 2 1 6 5 6 8 15 1 0 4 2 1 6 5 1</td> <td>July August September October November Dacember January February March 21 46 33 66 49 30 65 60 73 66 48 53 66 42 65 60 73 66 48 53 66 42 65 65 42 65 6 48 53 46 33 60 56 42 65 6 48 53 46 12 6 8 4 8 6 48 1 6 12 6 8 4 8 9 10 93 128 9 9 15 1 0 3 14 35 6 6 1 2 1 1 0 3 1 14 18 1 1 1 1 1 1 1 1<</td> <td>June July August September October November December January February March April 21 46 33 66 49 30 65 60 73 53 66 48 3 8 5 3 50 56 42 55 48 66 48 53 6 56 6 8 4 55 48 6 8 1 6 12 6 8 4 8 6 7 103 2 1 1 0 3 6 6 8 1 6 5 8 15 1 6 6 6 9 1 6 8 15 1 1 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 <</td> <td>June July August September October November January February March April May 21 46 33 66 49 30 65 60 73 31 40</td>	June July August September October November December January 2 46 33 66 49 30 65 6 7 7 7 7 7 7 7 6 7 6 7 7 7 7 7 7 7 7 7 7 7	July August September October November December January February 2 46 33 6 49 53 6 42 60 6 48 53 46 33 50 56 42 6 48 53 46 33 50 56 42 6 48 53 46 33 50 56 42 6 8 1 6 12 6 8 4 6 9 10 93 128 90 91 11 0 4 2 1 6 5 6 8 15 1 0 4 2 1 6 5 1	July August September October November Dacember January February March 21 46 33 66 49 30 65 60 73 66 48 53 66 42 65 60 73 66 48 53 66 42 65 65 42 65 6 48 53 46 33 60 56 42 65 6 48 53 46 12 6 8 4 8 6 48 1 6 12 6 8 4 8 9 10 93 128 9 9 15 1 0 3 14 35 6 6 1 2 1 1 0 3 1 14 18 1 1 1 1 1 1 1 1<	June July August September October November December January February March April 21 46 33 66 49 30 65 60 73 53 66 48 3 8 5 3 50 56 42 55 48 66 48 53 6 56 6 8 4 55 48 6 8 1 6 12 6 8 4 8 6 7 103 2 1 1 0 3 6 6 8 1 6 5 8 15 1 6 6 6 9 1 6 8 15 1 1 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 <	June July August September October November January February March April May 21 46 33 66 49 30 65 60 73 31 40

				Hazardous Material, Wheel Block, Jack Support (R&R Section "W" Violation),	Maintenace or Repair, Miscellaneous (Minor), Miscellaneous (Major)
				\$0 I // G	
700 No Parking	Limited Parking		No Decal / OPP	Handicapped	Abandoned Vehicle; RV over 6hr; Advertising; Storage; Parked sidewalk; Block Sidewalk; Fire Hydrant; All Other
700	720	725	727	811	All Other
601 Speed +11-15 MPH	602 Speed 16 MPH+	610 Stop Sign	Unlicensed Driver		Speeding + 6-10 MPH; Right of Way; Turn Signal; Left of Center; Hit & Run; Reckless; Headlight; Bicycle on Sidewalk
601	602	610	660		All Other
				Moving Violation &	Parking Codes

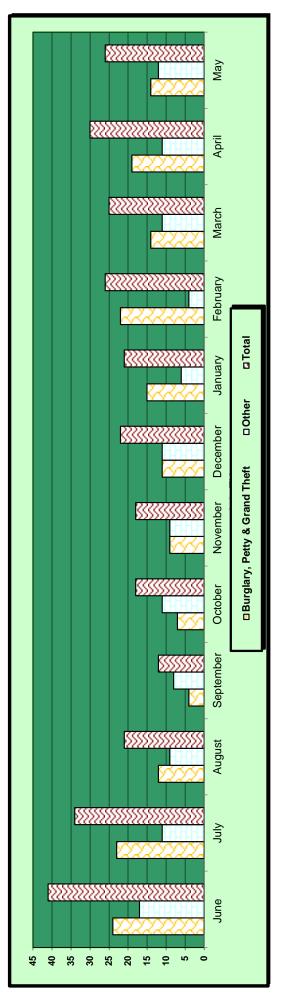
June 2017- May 2018

CRIMES REPORT MAY 2018

	GAT	GATE 1,2,3,4	8,4	(S)	GATE 5,6	9	GAT	GATE 7,8,9,10	9,10	O	GATE 14	4	ക	GATE 11			GRF		T	TOTALS	
VIOLATIONS	YTD 2017	MAY	YTD 2018	YTD 2017	MAY	YTD 2018	YTD 2017	MAY	YTD 2018	YTD 2017	MAY	YTD 2018	YTD 2017	MAY	YTD 2018	YTD 2017	MAY	YTD 2018	YTD 2017	MAY	YTD 2018
70 BURGLARY AUTO	0	0	1	2	0	1	0	0	0	0	0	0	0	0	0	0	0	0	2	0	2
90 BURGLARY RESIDENCE	0	0	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
150 DISTURBANCE	е	7	17	3	7	3	7	_	4	7	1	7	0	0	0	1	0	4	6	4	23
260 FRAUD	0	0	7	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	~
370 MALICIOUS MISCHIEF	10	2	10	3	9	7	4	0	0	0	0	0	0	0	1	1	0	1	18	8	19
500 GRAND THEFT	2	0	3	0	0	5	1		7	1	0	0	0	0	0	0	0	0	7	1	10
505 AUTO THEFT		0	0	0	0	0		0	0	0	0	0	0	0	0	0	0	0	7	0	0
510 РЕТТҮ ТНЕГТ	32	4	40	17	3	11	8	2	10	3	1	3	7	0	0	3	0	9	65	13	70
520 TRESPASSING	2	0	-	_	0	0	7	0	0	0	0	0	0	0	0	2	0	0	9	0	7
TOTALS	53	7	9	26	10	28	16	7	16	5	2	4	2	0	1	7	0	11	109	26	128

CRIMES REPORT

Twelve Month Rolling Trend Report



Mth. Ave.	0.2	0.3	1.4	0.3	12.3	14.5	4.0	0.1	3.8	2.1	10.0	24.5
May	0	0	1	0	13	14	4	0	8	0	12	26
April	1	0	1	0	17	19	5	1	5	0	11	30
March	0	1	2	0	11	14	8	0	3	0	11	25
February	1	1	4	0	16	22	2	0	2	0	4	26
January	0	0	2	0	13	15	4	0	1	1	9	21
December	0	0	0	1	10	11	8	0	2	1	11	22
November	0	1	1	0	7	6	2	0	3	1	6	18
October	0	0	0	0	7	7	3	0	5	3	11	18
September	0	0	0	0	4	4	2	0	4	2	8	12
August	0	0	2	1	6	12	3	0	3	3	6	21
July	0	1	2	1	19	23	1	0	9	4	11	34
June	0	0	2	0	22	24	3	0	4	10	17	41
CODE	20	06	200	505	510	Sub -total	150	260	370	520	Sub-Total	Total

C 10	370 Malicious Mischief	520 Trespassing	
#04T 0#18	510 Potty Theft	150 Disturbance	
(chio) (aclouid OZ	90 Burdary (residence)	500 Grand Theft	3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3

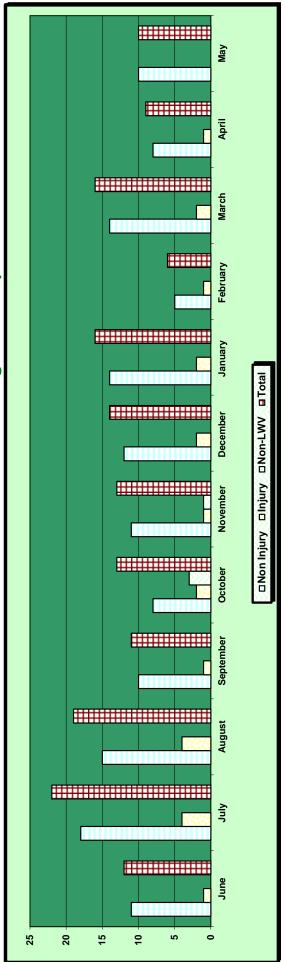
June 2017 - May 2018

TRAFFIC COLLISIONS MAY 2018

	GATE 1,2,3,4	2,3,4	(S	GATE 5,6	0	GATE :	GATE 7,8,9,10	0	Ø9	GATE 14		/S	GATE 11			GRF			TOTALS	
VIOLATIONS	YTD MAY	YTD 2018	YTD 2017	MAY YTD 2018	D YTD 18 2017		MAY Y	YTD Y	YTD 2017	MAY	YTD 2018	YTD 2017	MAY	YTD 2018	YTD 2017	MAY	YТD 2018	YTD 2017	MAY	YTD 2018
650 HIT AND RUN	4	2 4	5	0	4	0	0	-	0	0	0	0	0	0	2	0	5	11	2	14
1000																				
NON-INJURY	21	3 12	7	2	<u></u>	20	7	ω	0		_	_	0	က	13	0	4	99	80	37
1010 INJURY	4	0 2	2	0	-	3	0	3	0	0	0	0	0	0		0	0	10	0	9
1020 FATALITY	0	0 0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
				_		-	-		-	-										
1030 INJURY/FATALITY	0	0 0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
1050 COLLISION OUTSIDE LWV	0	0 0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTALS	29	5 18	18	2	14	23	2	12	0	1	1	1	0	3	16	0	6	87	10	57

TRAFFIC COLLISIONS

Twelve Month Rolling Trend Report



							I				ı
July August		September	October	November	December	January	February	March	April	May	Mth
5 4		1	2	2	1	4	1	7	8	2	
13 11		6	9	6	11	10	4	10	9	8	
18 15		10	8	11	12	14	5	14	8	10	
4 4		0	2	1	2	2	1	7	1	0	
0 0	1	0	0	0	0	0	0	0	0	0	
0 0	ľ	1	0	0	0	0	0	0	0	0	
4 4	_	1	2	1	2	2	1	2	1	0	
0 0)	0	3	1	0	0	0	0	0	0	
0 0)	0	3	1	0	0	0	0	0	0	
22 19		11	13	13	14	16	9	16	6	10	

1.8

0.0

650 Hit & Run Accident 1000 Non-Injury Accident	1020 Fatality Accident 1030 Injury/Fatality Accident
1010 Injury Accident	1050 Outside Collision

RECREATIONAL VEHICLE LOTS (A - B)

5/31/2018

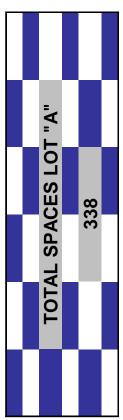
SPACE AND	VACANO	CIES	
	LOT "A"		LOT "B"
TOTAL SPACES	338		76
ASSIGNED RV SPACES	309		53
COMMERCIAL VEHICLES	\setminus		6
VACANCIES	29		17

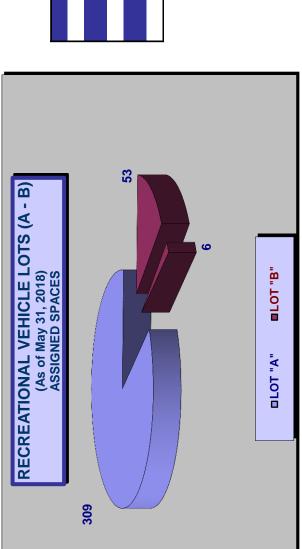
	WAITIN	IG LIST	
SPACE SIZE	NUMBER	SPACE SIZE	NUMBER
13 Feet		26 Feet	
14 Feet		27 Feet	
15 Feet		28 Feet	1
16 Feet		30 Feet	1
17 Feet	1	31 Feet	
18 Feet		32 Feet	
19 Feet		33 Feet	
20 Feet		34 Feet	
21 Feet		35 Feet	
22 Feet		36 Feet	
23 Feet		37 Feet	
24 Feet		38 Feet	
25 Feet		NA	
	1		2
		TOTAL	3

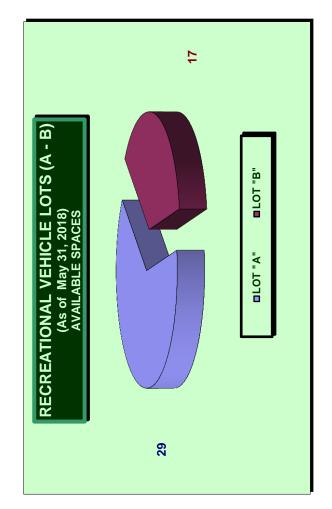
SPACES AVAILABLE

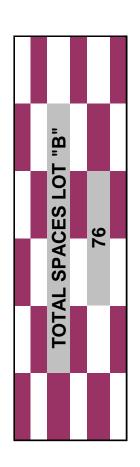
LOT "A"	
SPACE SIZE	NUMBER
12 Feet	
13 Feet	
14 Feet	
16 Feet	
17 Feet	1
18 Feet	1
19 Feet	3
20 Feet	
21 Feet	
22 Feet	
23 Feet	
24 Feet	
25 Feet	2
26 Feet	
27 Feet	1
28 Feet	3
29 Feet	
30 Feet	4
30.5 Feet	4
31 Feet	4
32 Feet	
33 Feet	
34 Feet	3
35 Feet	1
36 Feet	1
37 Feet	
43 Feet	1
49 Feet	00
	29

LOT "B"	
SPACE SIZE	NUMBER
12 Feet	
13 Feet	
14 Feet	
16 Feet	
17 Feet	
18 Feet	
19 Feet	2
20 Feet	
21 Feet	
22 Feet	
23 Feet	1
24 Feet	
25 Feet	3
26 Feet	6
27 Feet	
28 Feet	
29 Feet	
30 Feet	
31 Feet	
32 Feet	
33 Feet	5
34 Feet	
38 Feet	
40 Feet	
41 Feet	
48 Feet	
49 Feet	
57 Feet	
	17









Compliance Division

Compilarice Division	Man	ا:ب ⊶ ۸	Mari
Tatal Niverbay of Casas	Mar	April	May
Total Number of Cases:	901	1041	968
New Cases:	180	160	177
Active Cases:	502	656	458
Cases Resolved:	219	225	333
Allegations:			
Abandoned Vehicle:	39	41	47
Alteration Maintenance:	17	21	19
Animal Nuisance:	22	27	34
Balcony Clutter:	52	41	39
Breezeway Clutter:	35	49	44
Caregiver Policy:	77	70	76
Carport Clutter:	66	91	73
Common Area Clutter:	54	81	86
Delinquent Assessments:	19	38	25
Equestrian Center:	0	0	0
Estate Sales:	0	0	0
Events:	0	5	3
Garden Center Violations:	3	1	2
Gate Clearance:	5	6	3
Golf Course Violation:	0	0	0
Illegal Business:	0	0	0
Illegal Occupancy:	82	128	128
Interior Clutter:	24	28	27
Landscape:	64	66	56
Maintenance:	5	3	2
Non-Payment of Fines:	77	63	58
Nuisance:	49	37	43
Other:	0	0	0
Patio Clutter:	68	75	66
Recreation Policy:	4	3	5
RV Violation:	11	7	5
Short Term Rentals:	5	10	18
Smoking Policy:	15	23	14
Traffic Rules:	27	38	29
Unauthorized Alteration:	78	85	65
Vehicle Oil:	3	4	1